

MINISTRY OF JUSTICE LANGUAGE SERVICES FRAMEWORK

INDEPENDENT QUALITY REVIEW

SURVEY FOR INTERPRETERS WORKING IN UK JUSTICE

CLOSES 11 APRIL 2014

Dear Madam/Sir,

Matrix, an independent consultancy, has been tasked by the Ministry of Justice to carry out an 'Independent Review of Quality Assessment within MoJ Language Services Framework'.

This project is a review of the quality of interpretation and translation services provided in the justice sector under the MoJ Language Services Framework. To this end, Matrix seeks to gather evidence of and stakeholder input on the current state of play regarding the quality of interpretation and translation in the justice system, the relevant quality / experience requirements for interpreters / translators and current procedures for monitoring, evaluating and maintaining the quality of interpretation and translation. In this context, we are targeting all interpreters working in the UK justice system.

We would therefore highly appreciate it if you could fill in an online questionnaire, indicating your perceptions and views, by accessing the following link:

<https://www.surveymonkey.com/s/XGZRCGK>

Filling in the questionnaire should not take longer than 15 minutes. The survey will be open until Friday, 11th April 2014. All results will be anonymised for the final report.

Thank you very much in advance for your input and time.

In case you have any questions or comments, please do not hesitate to contact us on Mirja.Gutheil@matrixknowledge.com.

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